

New Braintree town residents are now eligible for the CodeRED emergency notification program. We are coordinating this enrollment through the town of Hardwick. You will see Town of Hardwick at the top of your enrollment page if you enroll online using the link on the New Braintree website's home page.

What is CodeRED?

The CodeRED Emergency Notification System is a fast communication service allowing the Town of New Braintree to notify citizens of an emergency situation. It enables the town to provide mass notification quickly and easily. This service is free to all residents and businesses located within our town limits.

How will I benefit from this service?

This high-speed telephone system will allow the Town of New Braintree to contact participants to provide information about a critical situation, what action needs to be taken, and notification that the situation has been resolved.

What do I have to do to receive this benefit?

To receive CodeRED Warning Calls you must register your home, cell phone, or business phone number in the CodeRED database. Follow the link on the town's website homepage (www.newbraintree.org) or use the form on the back of this page and return it with your census.

How does it work?

CodeRED delivers the important message through a high-speed telephone calling system to a phone number on the CodeRED database. Staff will access CodeRED via a secure portal on the web. A "call area" will be marked identifying street addresses. Telephone numbers will be matched up electronically to these addresses through the use of Geographical Information Systems (GIS). A pre-recorded message will be sent out via the telephone with information about the incident and possibly instructions for action to be taken.

What should I do if I receive a CodeRED message?

- * Listen Carefully
- * Follow Instructions
- * Don't hang up until you hear the whole message (the message will not be repeated)
- * DO NOT call 9-1-1 unless instructed to do so (You will only tie up emergency lines)

Will the system work with cell phones?

Yes, by providing your cell phone information a call or text can be sent to your cell phone number. The cell phone number you provide needs to be associated with your New Braintree residence address. We encourage you to register both your landline and your cell phone numbers.